

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

ROSANA YUNEZ

v.

COMMONWEALTH EDISON CO.

Complaint regarding Commonwealth
Edison's Claim for Payment.

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Docket No. 00-0237

CHIEF CLERK'S OFFICE

ILLINOIS
COMMERCE COMMISSION
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FORMAL COMPLAINT

TO THE ILLINOIS COMMERCE COMMISSION:

1. Rosana Yunez is a customer of Commonwealth Edison. Her mailing address is in care of her attorney, Susan L. Satter, 2615 West Sunnyside, Chicago, Illinois 60625-3022.
2. The service address complained of is 7 Hunt Club Lane, Oak Brook, Illinois.
3. Complainant can be reached through her attorney at (773) 267-2065.
4. Commonwealth Edison is a public utility and is subject to the provisions of the Public Utilities Act.
5. The following provisions of law are involved in this complaint: Public Utilities Act sections 8-101, 9-250, 9-252, 10-108; Illinois Administrative Code section 280.100.
6. The Consumer Affairs Division of the Illinois Commerce Commission has been contacted about his complaint.
7. The Consumer Affairs Division of the Illinois Commerce Commission has closed its file on this complaint.

8. The problem complained of is as follows:

A. By letter dated November 9, 1999, Commonwealth Edison claimed that on 5/25/99 its representative determined that the equipment used to meter her electric service "was not the meter of record." It then stated that "all charges related to rectifying this condition total \$8,700.32." Edison requested that Ms. Yunez pay \$725.03 per month over the next year.

B. Ms. Yunez attempted to discuss the matter with Edison's customer service representatives, but was not told anything other than that she owed the amount claimed. She initiated an informal complaint before the Commission, which did not resolve the dispute.

C. Ms. Yunez disputes Edison's claims and declines to pay the \$8,700.32 Edison claims she owes. She is now paying only the undisputed portion of her bills, pursuant to 83 Ill. Adm. Code 280.160 and 280.170.

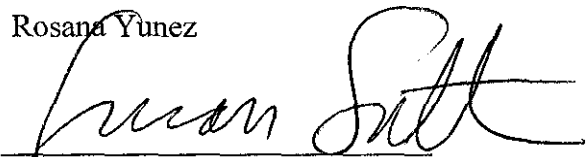
9. Ms. Yunez requests that the Commission find that she does not owe the \$8,700.32 claimed by Commonwealth Edison and requests other relief the Commission finds just, proper and reasonable.

Respectfully submitted,

Rosana Yunez

Date: February 24, 2000

By:

A handwritten signature in black ink, appearing to read "Susan Satter", written over a horizontal line.

Susan L. Satter, her attorney

Susan L. Satter
Attorney for Complainant Rosana Yunez
2615 West Sunnyside Avenue
Chicago, Illinois 60625-3022
Telephone and fax: (773) 267-2065

Complainant's signature: *Rosana Yunez*
Ro ana Yunez

Verification

I, Rosana Yunez, first being duly sworn, say that I have read the above Formal Complaint and know what it says. The contents of the Formal Complaint are true to the best of my knowledge.

Rosana Yunez
Rosana Yunez

Subscribed and sworn/affirmed to before me
this 14th day of March, 2000.

Sonia Lopez
Notary Public

